



Emergency Information for Residents

Winchelsea Emergency Group

BE PREPARED FOR AN EMERGENCY

Find a safe place in your house, which you can get to easily and quickly in an emergency, and store:

1. Insurance documents for your property and possessions (keep in a water proof bag).
2. Medical prescriptions.
3. A spare analogue phone handset. Digital and cordless phones rely on electrical supplies, which could be cut off in an emergency.
4. A simple first-aid kit that includes medication normally needed by your family e.g. painkillers.
5. This document. You should take time now to complete the list of emergency contact numbers on the back page.

Make sure that, in an emergency, you can quickly find:

1. A battery-powered or wind-up torch.
2. A battery-powered or wind-up radio to keep in touch with the news.
3. Spare batteries.
4. Your mobile phone, if you have one.
5. Warm clothing or blankets.
6. A small supply of ready-to-eat food (eg dried fruit, biscuits, chocolate).
7. Bottled water (2 litres or more per person).

Check that you know how to:

1. Help family or neighbours who have special needs.
2. Turn off gas, electricity and water supplies in your home.

Advice on how to protect your house from flooding is available from the Environment Agency (call the Floodline on 0845-988-1188 or go to www.environment-agency.gov.uk). You can get up to 12 free (empty) sandbags from Rother District Council (01424-787878).

WHAT TO DO IN AN EMERGENCY

In an emergency, the Winchelsea Emergency Group (WEG) will establish contact with the emergency services, and keep the community informed about the emergency and the official response. They will also assist residents in need of help by co-ordinating local volunteers until the emergency services arrive on the scene, at which point, they will provide local support to the emergency services.

The most probable emergency in our area is coastal or river flooding. The following series of alerts will be issued in the event of flooding:

- If flooding is at all likely, a **Flood Watch** will be issued to areas at risk.
- If flooding becomes probable, a **Flood Warning** will be issued.
- If flooding is an extreme risk to life, a **Severe Flood Warning** will be issued. Residents of areas at risk should be prepared for evacuation, but should not evacuate until told to do so by police.
- An **All Clear** will be issued when the emergency is over.

Warnings and All Clears will be issued by the Environment Agency. A Flood Warden, who is a member of the Winchelsea Emergency Group (see the list of emergency contacts on the next page), will contact you. You can keep in touch by listening to BBC Southern Counties Radio (104.8 FM, 95-95.3 FM and DAB digital radio), TV, or by calling the Environment Agency Floodline (0845-988-1188)

If necessary, you will be evacuated to St Thomas' School (01797-226479), where arrangements will be made to accommodate you for the first 24 hours. You will be able to take small pets. Before you leave your house, remember to turn off gas, electricity and water supplies. If you make your own evacuation arrangements, please tell someone at the Evacuation Centre, or the Flood Warden, so that the emergency services will not search for you. For the same reason, if you are away from Winchelsea at the time, please let the Flood Warden or WEG know.

In a flood:

- Do not walk through moving floodwater deeper than 3 inches.
- Do not drive through moving floodwater deeper than 6 inches.
- Take care walking through floodwater, as there may be missing drain covers, live electricity cables and untreated sewage in the water.

EMERGENCY CONTACTS

Fill this in now and keep it up to date.

	name	phone number
Family / Friend (1)		
Family / Friend (2)		
Doctor		
Primary Care Trust		
Hospital		
Electricity Company		
Gas Company		
Water Company		
Phone Company		
Work (1)		
Work (2)		
Work (3)		
Work (4)		
School		
Rother DC	Office Hours	01424-787878
Rother DC	Out of Hours	01323-410051
District Councillor	Nick Ramus	01797-280348
East Sussex CC	Office Hours	01273 481000
East Sussex CC	Out of Hours	01323-410051
County Councillor	Keith Glazier	01797-229581
Parish Clerk	Derek Rosewell	01424-200889
Winchelsea Neighbourhood Watch		01797-225333
Winchelsea Emergency Group		01797-225333
Flood Warden		
Insurance Co	House	
Insurance Co	Possessions	
Insurance Co	Car	